



# Patient rights and the cross border directive

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Patients view

## 11-Right to Avoid Unnecessary Suffering and Pain

*Each individual has the right to avoid as much suffering and pain as possible, in each phase of his or her illness.*

The health services must commit themselves to taking all measures useful to this end, like providing palliative treatments and simplifying patients' access to them.



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5. Without prejudice to points (a) to (c) of paragraph 6, the Member State of affiliation may not refuse to grant prior authorisation when the patient is entitled to the healthcare in question in accordance with Article 7, and when this healthcare cannot be provided on its territory within a time limit which is medically justifiable, based on an objective medical assessment of the patient's medical condition, the history and probable course of the patient's illness, the degree of the patient's pain and/or the nature of the patient's disability at the time when the request for authorisation was made or renewed.



Patient right 11, the right to avoid unnecessary suffering and pain

Cross border directive, the amount of pain



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Basic right

The right to be believed



As basic right; the right to be believed





As basic right; the right to be believed

11<sup>th</sup> right; the right to avoid unnecessary suffering and pain



As basic right; the right to be believed

11<sup>th</sup> right; the right to avoid unnecessary suffering and pain

Cross border: the amount of pain



**Conclusion from the chronic pain patients point of view:**

**Patients with chronic pain should have access to cross border healthcare when they indicate they have unbearable pain, without experiencing extra administrative hurdles.**



Thank you for your attention

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